



Supporting Students, Teachers, & Our Communities



As we feel the impact of COVID-19, Americans are relying on high speed broadband more than ever before. As a company, we want to help ease the strain during this challenging time, particularly for students and teachers who are relying on distance learning. Charter (under our Spectrum brand name) has committed to the following for 60 days, beginning Monday, March 16:

- ▶ **Charter will offer Spectrum Internet up to 100 Mbps for FREE, including in-home Wi-Fi, to new subscriber households with teachers or K-12 or college students for 60 days.***
 - **Our Spectrum Internet Assist service**, available to qualified low-income families, will also be offered for free for those not already enrolled in the program.
 - **Free self-installation kits** will be provided for new subscriber households.
 - **Spectrum Internet** has no data caps and no hidden fees.
 - **Charter will partner with school districts** to ensure local communities are aware of these tools to help students learn remotely.

To enroll, call 1-844-488-8395

Enrollment is available in 200 languages

- ▶ **Charter has opened its Wi-Fi hotspots across our footprint for public use.**
 - A map of Charter's Wi-Fi hotspots is available here: www.spectrum.com/wifi-hotspots.
 - Enter your address or zoom in to view street-level locations of indoor/outdoor hotspots.
- ▶ **Charter is working closely with federal, state, and local governments, community leaders, and our industry partners to meet our country's connectivity needs and share appropriate information surrounding the COVID-19 crisis. We will continue to closely monitor this rapidly evolving situation to ensure we are able to deliver reliable services. We have extensive business and workforce continuity plans in place that will be adjusted as needed to best serve all our customers and employees.**

Learn More: policy.charter.com/coronavirus

* Limited time offer, subject to change. Two (2) free months Internet and Wi-Fi service available to households with students or teachers requiring remote education at the service address, valid to qualified residential customers who have not subscribed to Internet services within the previous 30 days and have no outstanding obligation to Charter. Free months will be applied as a bill credit. Offer applies to speeds up to 100 Mbps. If you do not call to cancel your service before free period ends, standard rates apply. Taxes and fees extra, subject to change during and after the promotional period, professional installation (unless self-install not available) equipment and additional services are extra. Restrictions apply. ©2020 Charter Communications.